

# TECH 2U

## Internet Services

### PURCHASE ORDER - DSL CONNECTION WITH SLA

Complete this form and fax return to 02 9499 7603. Please use one form per connection.

Date: \_\_\_\_\_

Purchase Order #: \_\_\_\_\_

#### Section A

##### CUSTOMER DETAILS

Customer Name:

Address:

City:

State:

Postcode:

Contact Name:

Title:

Phone Number (for connection):

Phone Number (Contact):

Customer Required Date:

Length of Contract: 12 months

Other:

Existing telephone line: ( *is* ) **or** ( *is not* ) - required to be available once the installation is complete  
(Strike-out which ever is not applicable)

#### PRICING INFORMATION

##### Section B

- All prices include GST

Item Number	Item Description	Quantity	Cost per Unit	Total
<b>ONGOING COSTS</b>	Monthly Connection 512k / 128k	1	\$99	\$99
<b>SETUP COSTS</b>	Service Establishment Fee	1	\$300	\$300
	On Site Install (if required)	1	\$220	\$220
	Modem Cost (Purchase Only)	1	\$450	\$450
			Total Initial Cost:	\$1069
			Monthly Ongoing Cost:	\$99

##### Section C

##### IP ADDRESSES:

This account comes with 1 allocated IP number.

**Section D**  
**PAYMENT METHOD (Credit Card Only):**

Credit Card Type:	VISA / MASTERCARD / BANKCARD
Credit Card Number:	
Expiry:	/
Name (As Shown on Card):	

I authorise TECH 2U to charge my credit card as required for my account, as ordered on this form.

Signature:	
Name:	

Billing: Billing for DSL connection is at 3 monthly intervals.  
The penalty for early termination is the payment of the minimum contract period.  
Billing commences when the line becomes active.

**Section E**  
**TERMS & CONDITIONS:**

- 1) The term of this contract is for a period of 12 months. All fees and charges will be paid quarterly in advance.
- 2) After the completion of the 12-month sign on period, TECH 2U Pty Ltd requires 30 days prior notice of any intent to discontinue the service.
- 3) Penalty for early termination of this order is payment of the minimum period.
- 4) Modems that have been rented remain the property of TECH 2U Pty Ltd.
- 5) All modems carry an automatic warranty of 12 months.
- 6) Faulty modems will be replaced within 48 to 72 hours.

I warrant that I am authorised to sign this order form and that all the information that I have provided in this application form is correct as at the date of signing.

Name (please print): \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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### Section F

### Line Service Installation Authority (Service Authority)

This Service Authority will facilitate the provision of an access line to the End Customer by NEXTEP, and will authorise NEXTEP to order the Unconditioned Local Loop Service (ULLS) or FlexStream services as applicable, from Telstra. The ULLS is a pair of copper wires connected to the local telephone exchange used for telephones, facsimiles or other telephony services.

In consideration of the End Customer entering into the agreement (to which this Service Authority is attached) NEXTEP will provide the required ULLS or FlexStream services as applicable, to the End Customer's premises (subject to the terms and conditions of the agreement between NEXTEP and the End Customer's service provider).

By signing this Service Authority the End Customer agrees to the following conditions:

1. Any contractual rights the End Customer may have against its current telephone service provider (eg discount plans, charity concessions) are not enforceable against NEXTEP.
2. This Service Authority does not impose any contractual obligations on NEXTEP to provide the ULLS or FlexStream services as applicable, to the End Customer (the End Customer's contract for the provision of the ULLS or FlexStream services as applicable, is with its service provider), and to the extent permitted by law NEXTEP excludes all liability in connection with the provision of the ULLS or FlexStream services as applicable, or any failure to provide or continue to provide the ULLS or FlexStream services as applicable, to the End Customer.
3. Should you elect to transfer, certain functions and facilities provided by your current telephone service provider may not be available from the new service provider. The transfer does not affect remaining telephone or data services.
4. The End Customer will contact its current telephone service provider in relation to providing services and fault assistance until the transfer to NEXTEP is affected.
5. The End Customer agrees that if voice services are provided over the DSL service, these voice services are not classified as standard telephone services, and therefore they are not subject to "Customer Service Guarantees" administered by the Australian Communications Authority.

Signed: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_