

# TECH 2U

## Internet Services

### ORDER - HOME DSL CONNECTION

Please complete this form and return by fax to 02 9499 7603, posting to  
TECH 2U, Suite 19, 924 Pacific Highway, Gordon 2072,  
or drop it back in to us at the same address. Please use one form per connection.

Date: \_\_\_\_\_

#### Section A

##### CUSTOMER DETAILS

Customer Name:

Address:

Suburb / Town:

State:

Postcode:

Contact Name:

Phone Number (Contact):

Phone Number (for Connection):

Length of Contract: 6 months

Notes:

#### Section B

##### PAYMENT METHOD (Credit Card Only):

Credit Card Type:

VISA / MASTERCARD

Credit Card Number:

Expiry:

 / 

Name (As Shown on Card):

I authorise TECH 2U to charge my credit card as required for my account, as ordered on this form.

Signature:

Name:

**Billing:** Billing for Home DSL connections is by **Calendar Month**, monthly on the first of the month or the next business day. An initial adjustment amount will be charged.  
Billing commences when the line becomes active.

#### Section C

##### IP ADDRESSES:

Each connection comes with a variable IP number.

## Section D – PLANS AND PRICING

ITEM NAME	DESCRIPTION	CONNECTION SPEED	MONTHLY DOWNLOAD	COST	TICK ITEMS REQUIRED
Note: For full account details for each of these accounts, please refer to <a href="http://www.tech2u.com.au">www.tech2u.com.au</a>					
<b>Ongoing Costs (Monthly)</b>	256 Mailer	256k/64k	200Mb then \$0.15/Mb	\$30	
	256 Ultralite	256k/64k	500Mb then \$0.15/Mb	\$38.50	
	256 Ultralite S	256k/64k	500Mb then shapes to 64k	\$38.50	
	256 Lite	256k/64k	1000 Mb then \$0.15/Mb	\$49	
	256 Unlimited	256k/64k	20Gb then shapes to 64k	\$59	
	512 Ultralite	512k/128k	1500Mb then \$0.15/Mb	\$59	
	512 Ultralite S	512k/128k	5Gb then shapes to 64k	\$66	
	512 Lite	512k/128k	15Gb then \$0.15/Mb	\$85	
	512 Unlimited	512k/128k	30Gb then shapes to 64k	\$99	
	1500 Lite	1500k/256k	2Gb then \$0.15/Mb	\$115	
	1500 Unlimited 25	1500k/256k	25Gb then shapes to 64k	\$175	
	1500 Unlimited 50	1500k/256k	50Gb then shapes to 64k	\$190	
	8000 Unlimited 10	8000k/384k	10Gb then shapes to 64k	\$90.20	
	8000 Unlimited 25	8000k/384k	25Gb then shapes to 64k	\$110	
	8000 Unlimited 60	8000k/384k	60Gb then shapes to 64k	\$142	
<b>Set Up Costs</b>	New Connection	All new DSL Connections		\$150	
	Churned Connection	For "churn" enabled existing connections only		\$77	
<b>DSL Modems</b>	1 Port Ethernet Modem	Suits single PC		\$66.00	
	4 Port Ethernet Modem	Suits Multiple PC's		\$99.00	

### Notes:

- Each Home DSL Connection includes up to 5 Mailboxes on the TECH 2U PTY LTD system

### Section E - TERMS & CONDITIONS:

- 1) The term of this contract is for a minimum period, varying dependant on the account ordered. All fees and charges will be paid quarterly in advance.
- 2) After the completion of the minimum period, TECH 2U Pty Ltd requires 30 days prior notice of any intent to discontinue the service.
- 3) Penalties for early termination is as per the terms included on our website at <http://www.tech2u.com.au>.
- 4) All TECH 2U supplied modems carry a 12 month warranty.
- 5) On-site setup costs and on-site network configuration is not included in the costs on this form.
- 6) Customers are responsible for ensuring continued telephone service on the DSL enabled line. If a telephone carrier terminates a phone service for any reason, the ADSL service will cease to function and a cancellation fee will be incurred. Reconnection will require a new ADSL connection.

I warrant that I am authorised to sign this order form and that all the information that I have provided in this application form is correct as at the date of signing.

Name (please print): \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_