

TECH 2U

Internet Services

ORDER - HOME DSL CONNECTION

Complete this form and fax return to 02 9440 9022. Please use one form per connection.

Date: _____

Section A CUSTOMER INFORMATION

CUSTOMER DETAILS

Customer Name:

Address:

City:

State:

Postcode:

Contact Name:

Title:

Land Line Phone Number (for Connection):

Phone Number (Contact):

Customer Required Date:

Length of Contract: 24 months

Other:

Section B PRICING INFORMATION

(ALL LISTED PRICES INCLUDE GST)

ACCOUNT TYPE	MAXIMUM SPEED (DOWN / UP)	MONTHLY DOWNLOAD (PEAK / OFFPEAK) (SEE NOTE BELOW)	COST	TICK REQUIRED ITEMS
Note: For full account details for each of these accounts, please refer to www.tech2u.com.au				
Ongoing Costs (Costs per Month)	ADSL – Zone 1	(To Determine your Zone Location, Please Contact Our Office)		
	ADSL 2 – 10GB	20M / 384k	10GB (5/5)	\$40 (0.43¢/MB)
	ADSL 2 – 20GB	20M / 384k	20GB (10/10)	\$55 (0.27¢/MB)
	ADSL 2 – 40GB	20M / 384k	40GB (20/20)	\$66 (0.16¢/MB)
	ADSL – Zone 2 and 3	(To Determine your Zone Location, Please Contact Our Office)		
	ADSL 2 – 10GB	20M / 384k	10GB (5/5)	\$55 (0.54¢/MB)
	ADSL 2 – 20GB	20M / 384k	20GB (10/10)	\$66 (0.32¢/MB)
	ADSL 2 – 40GB	20M / 384k	40GB (20/20)	\$77 (0.19¢/MB)
	NOTE: Peak Times are 6.00 am to 12.00 Midnight. Off Peak is from 12.01am to 5.59am			
Set Up Costs	New Connections	All Above Speeds	Includes conversions from ADSL 1 to ADSL 2	\$150
	NOTE: New Connection Includes: Line Connection and Network Setup. This does not include the Modem, Firewall, or On-site Installation.			
	Churned Connection	All Above Speeds	From "churn" enabled existing connections only	\$110
DSL Modems	We can provide suitable modems for this service, should they be required. If you need a modem, please feel free to contact our office to discuss modem options.			

Note: Each Home DSL Connection includes up to 5 Mailboxes on the TECH 2U PTY LTD system

TECH 2U HOME INTERNET CONNECTION FORM - SHEET 2 OF 2

Section C IP ADDRESSES

Each connection comes with a variable IP number.

Section D PAYMENT METHOD

PAYMENT METHOD (Credit Card Only):

Credit Card Type:	VISA / MASTERCARD / BANKCARD
Credit Card Number:	<input type="text"/>
Expiry:	<input type="text"/> / <input type="text"/>
Name (As Shown on Card):	<input type="text"/>

I authorise TECH 2U to charge my credit card as required for my account, as ordered on this form.

Signature:	<input type="text"/>
Name:	<input type="text"/>

Billing: Billing for Home DSL connections is by **Calendar Month**, monthly on the first of the month or the next business day. An initial adjustment amount will be charged.
Billing commences when the line becomes active.

Section E TERMS AND CONDITIONS

- 1) The term of this contract is for a minimum period, varying dependant on the account ordered. All fees and charges will be paid quarterly in advance.
- 2) After the completion of the minimum period, TECH 2U Pty Ltd requires 30 days prior notice of any intent to discontinue the service.
- 3) Penalties for early termination are as per the terms included on our website at www.tech2u.com.au.
- 4) All TECH 2U supplied modems carry a 12 month warranty.
- 5) On-site setup costs and on-site network configuration is not included in the costs on this form.

I warrant that I am authorised to sign this order form and that all the information that I have provided in this application form is correct as at the date of signing.

Name (please print): _____ Signature: _____ Date: _____